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Enabling Stakeholder Engagement

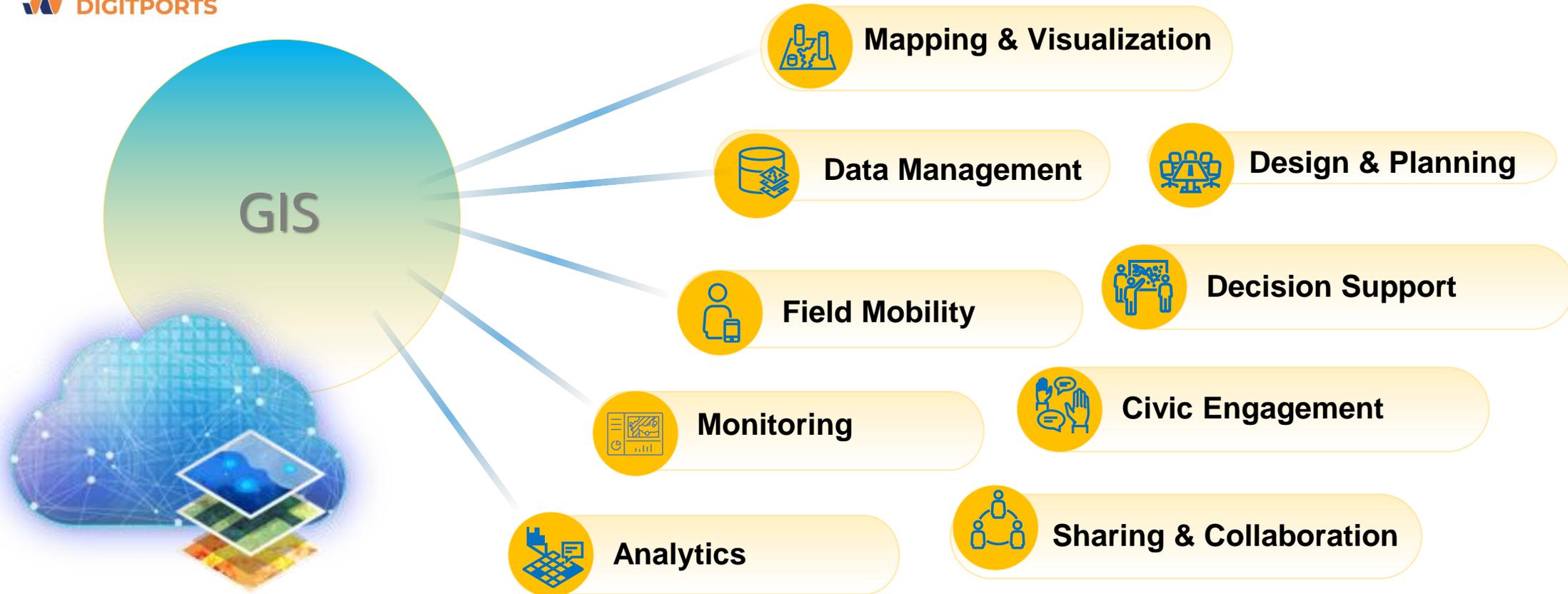
Ian Koepfel

Transportation Business Development Manager
Esri - Europe

High Level Training on Digital Twin applications in Port
ecosystems, Venice 28th Jan 2025

www.italy-croatia.eu

Capabilities of GIS-based Digital Twins





Bring Stakeholders Together

1

Share meaningful
open data

Planning data, all in
one place

2

Communicate
important topics
to the public

Analyze sentiment on
initiatives and changes

3

Build trust and
advocacy with
leadership

Evolve initiatives
and inspire action





Why Use GIS to Enable Stakeholder Engagement?

- Share data and information products
- Communicate important topics to the public
- Improve public perception through engagement
- Build trust and advocacy with leaders



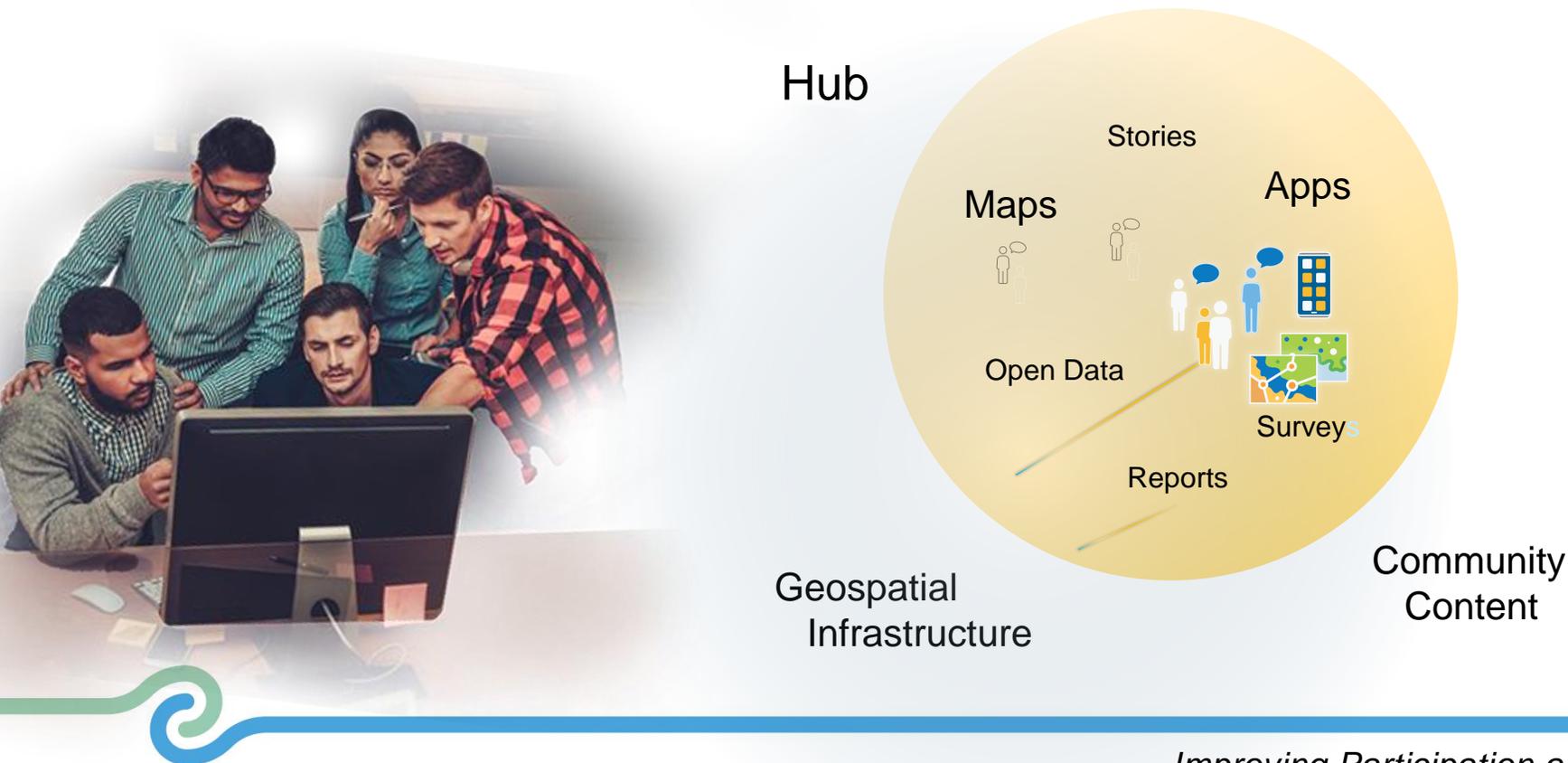
GIS-Based Digital Twins Help to...

- Create interactive infographics, surveys and dashboards
- Analyse sentiment on initiatives and changes
- Facilitate two-way engagement with community



GIS Hubs

Interconnecting People, Organizations and Stakeholders

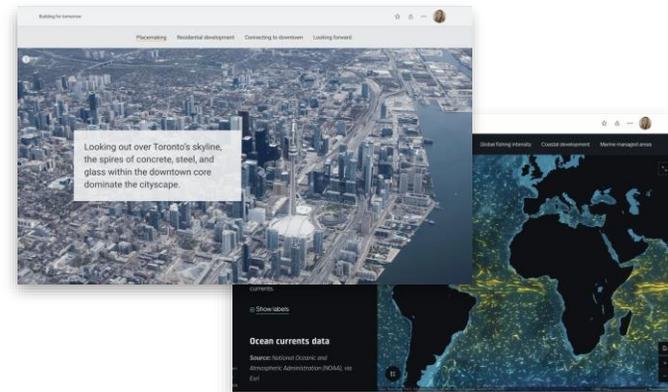


Telling Stories with Maps

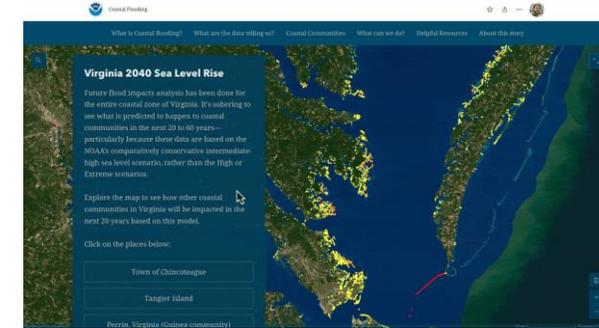
Common uses

- Sharing Maps & Reports
- Public Engagement
- Internal Communication
- Presentations
- Education

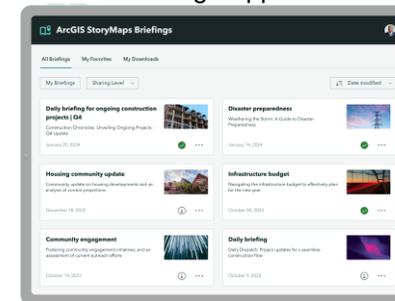
Put Maps at the Center of Your Story



Interactivity with Media Actions



Share Offline with the Briefings App



Present Dynamic Maps with Briefings





Selected Use Cases

- Port of London - Interactive Master Planning Maps
- Port of Rotterdam - PortMaps Portal
- Ports of North Sea - IMMERSE project
- Port of Boulogne sur Mer - GIS-BIM Integration video



Port of London Interactive Master Planning Maps

PORT OF LONDON AUTHORITY Masterplan Overview Boroughs ▾

Having Masterplan Interactive Map

Pan and zoom around the map and click on the sites in the list in the left hand side to view specific Having development information.
The list will filter depending on the sites showing in the map view.
Zoom out to view all sites in the list again.

Search site name	Site Type
Coldharbour Lighthouse	Explore
Frog Island Radar	Explore
Rainham Marshes	Explore
Rainham Riverside Area	Explore
Rainham Creek	Explore
Coldharbour Jetty	Explore

Having Masterplan Key

Site Type

- Cross Cutting Themes
- Destination Themes
- Natural Themes
- Trading Thames
- Trading Thames - Safeguarded

Historic England Site

-

<https://experience.arcgis.com/experience/8b200c3e35214f088d4c0ac6a8b1cc7c/>

Havinger Masterplan Interactive Map

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⇅ Site Type

Coldharbour Lighthouse
Explore

Frog Island Radar
Explore

Rainham Marshes
Explore

Rainham Riverside Area
Explore

Rainham Creek
Explore

Coldharbour Jetty
Explore

Havinger Masterplan Key

Site Type

- Cross Cutting Themes
- Destination Themes
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- Trading Themes
- Trading Themes - Safeguarded

Historic England Site

- Historic England Site



Port of Rotterdam External PortMaps Portal

The screenshot displays a web gallery of 17 items, sorted by relevance. The interface includes a left-hand filter menu with categories like 'Item type', 'Maps', 'Layers', 'Scenes', and 'Apps'. The main area shows a grid of application thumbnails. Each thumbnail contains a preview image and a title with a date. Below each preview is a 'Render' button and a three-dot menu icon.

Item Title	Date	Action
Havenmeesterkaart PoL	Oct 22, 2024	Render
Actual Sensor Status KoopJS PROD	13 Jan 2025	Open Dashboard
Photo locations port of Rotterdam	4 Nov 2024	Render
Nature in the port	29 Jul 2024	Render
Dashboard Water Safety	5 Nov 2024	Render
Nature Guide (update 2024)	5 Nov 2024	Render
Photo locations in the port of Rotterdam	4 Nov 2024	Render
Actual Sensor Status Aeolus KoopJS PROD	12 Jun 2024	Open Dashboard
Berths for inland shipping	5 Jul 2024	Open Dashboard
Tide Graph	22 Jan 2025	Open Dashboard
Tide graph (copy)	9 Jan 2025	Open Dashboard
PoR SharePoint Web Request (ACCP PROD)	5 Jul 2024	Render

<https://portmaps.maps.arcgis.com/home/gallery.html?sortField=relevance&sortOrder=desc&focus=applications>





Collection

IMMERSE Project

Implementing MEasures for Sustainable
Estuaries

Get started

Accelerated the **implementation of large-scale measures** that address multiple estuary management challenges while increasing their cost-efficiency and enhancing stakeholder commitment.



1 IMMERSE



2 Pressures



3 Danish fjords



4 Elbe Estuary



5 Göta Estuary



6 Humber Estuary



7 Scheldt Estuary



8 Tees Estuary



IMMERSE philosophy

IMMERSE activities were not only about technology but were also related to any **new approach or method to address an estuarine problem** (like a new way of sediment management) or a new way to involve stakeholders (governance).

The development of solutions during the stages of development, from idea, to pilot, to measure, were used to give structure to **IMMERSE** activities. These three stages of development were also advanced through activities in cross-cutting work packages on **transnational exchange and stakeholder engagement**.

The **IMMERSE** project developed measures in **6 North Sea Region estuaries**.

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North Sea Region
IMMERSE
European Regional Development Fund

EUROPEAN UNION

6 countries

6 estuaries

11 project partners

14 management sites

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Holbaek Fjord

The shallow and sensitive estuary system is a **valuable habitat and ecosystem** and at the same time pressures from **rising sea-levels and more intense storm-surges** are already affecting the society and is expected to increase in the future.

Dynamic Flood Protection Local Flood Protection





Hydromorphological changes

Land use changes and river engineering works lead to **changes in the geometry and bathymetry** of the estuary and, in extension, to changes in tidal propagation.

considering it a process of experimentation and communication.!

Solutions for Pollution

Tees

Co-location of mariculture in an inshore windfarm to improve water quality and create economic stimulus

- Industrialisation of the Tees estuary caused the environment to be heavily modified with both organic and inorganic pollutants, such as TBT and heavy metals. These pollutants still have a significant impact on the water quality and in extension to the health of living organism in the estuary.
- Bivalve shellfish and macroalgae are able to remove pollutants from the water and store them, lowering concentrations in the water and thus improving the quality. Both surface-suspended and seafloor-based mariculture installations are suitable within a wind farm.
- The co-location of mariculture inside an inshore wind farm can increase the water quality of the estuary and support commercial fish populations, sequester additional carbon and protect against coastal erosion.

Göta älv

Innovative raingardens to filter and degrade microplastics from road run-off water

- The wear and tear of plastic materials such as car tires produce large amounts of microplastic particles, which are transported into rivers and estuaries by run-off water from roads, presenting a serious threat for the water quality in the Göta estuary.
- Different filter materials, a selection of plants and possibly fungi have the potential to retain, degrade or recover microplastics, metals, nutrients and organic pollutants from runoff water. This water can pass through rain gardens installed alongside roads and pavements, filtering pollutants, before flowing to the estuary.
- Building rain gardens along the run-off routes from roads reduces the transport of microplastics (and other pollutants) to rivers and estuaries and improves the water quality.

Humber

Use of biological agents to filter microplastics from the water column

- Microplastics are abundantly found in the water column and sediments of the Humber estuary. Plants and animals are influenced by, and influence, microplastic storage and transport within estuaries.
- Benthic biofilms protect sediments against erosion, trap and bind fine particles and provide food to benthic infauna (invertebrates). With these characteristics they play an important role for capturing and resuspending microplastics. Also filter feeders draw microplastics from the water column and retain them.
- Understanding the mechanisms and conditions in which these processes occur can help remove microplastics from the estuary. This knowledge can be used to inform habitat creation and management solutions to control this persistent pollutant within estuaries.

At the Exchange Labs, **IMMERSE** partners, North Sea Region estuary managers, and relevant stakeholders explored solutions, tested new ideas, and shared experiences together through a variety of discussion formats.

Stakeholder engagement

IMMERSE sought to engage stakeholders to collaboratively develop measures and set corresponding management targets that go beyond the requirements of EU directives. When working with stakeholders, mutual trust among the various parties is very important. In order to reach the required audience, new, easily understandable, and specific communication tools are almost a must when one wants to transfer a message and stimulate people to get engaged.





Build Trust and Advocacy to Evolve and Inspire Action

- Connect data and expertise between multiple teams
- Measure community requirements and gaps
- Fine-tune outreach with real-time analytics
- Improve decision making with key performance indicators



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Contacts

Ian Koepfel
Transportation Business Development Manager



Esri Europe



ikoepfel@esri.com



<https://www.italy-croatia.eu/it/web/digitports>